

1810SOV

Small Off-Road Engine (SORE) Population and Activity Survey: Lawn and Garden Vendor Survey

SHLO Hello, this is _____, calling from the Social Science Research Center at California State University, Fullerton. Have I reached [BUSINESS NAME]?

1. CONTINUE
2. DISPOSITION RECORD APPROPRIATELY

INT I am calling from the Social Science Research Center, at California State Fullerton. We're conducting a telephone survey of 500 randomly selected landscaping or yard care businesses operating within the state of California to obtain information on lawn, garden, and similar equipment used to provide landscaping and other maintenance services. This survey takes about 15 to 20 minutes to complete. The data being collected in this survey will be kept strictly confidential to the extent permitted by law and in no case will be used to identify any one individual or business.

IND Are you the staff member at your business that would best be able to answer these questions or is that someone else?

1. CURRENT RESPONDENT [CONTINUE]
2. OTHER INDIVIDUAL/DEPARTMENT, AVAILABLE [REREAD INTRO]
3. OTHER INDIVIDUAL/DEPARTMENT, CALLBACK [COLLECT UPDATED CONTACT INFORMATION AS NEEDED]

PART Are you willing to participate in our study now?

1. YES, CONTINUE
2. CALLBACK
3. REFUSED

TO I have a few questions to make sure your business is eligible to participate in our study.

AGE1 First, may I confirm that you are 18 years of age or older?

1. YES, CONTINUE
2. NO, ASK FOR REPRESENTATIVE OVER 18 AND RETURN TO INT

CAL And may I confirm that your business operates within the state of California?

1. OPERATES IN CA, CONTINUE
2. DOES NOT, END SURVEY

LSC1 Is this business a landscaping or yard care business?

1. YES [SKIP TO INT2]
0. NO

BUS Unfortunately, businesses that do not provide landscaping or yard care services are not eligible to participate in the current study.

[END SURVEY]

INT2 Before we begin, I need to read you some information about your rights as a study participant.

This study involves no more than minimal risk, and there are no known harms or discomforts associated with this study beyond those encountered in daily life. You are free to decline to answer any survey question or to decline to participate entirely. Only research staff at the SSRC will have access to the data collected during this survey. Our center director, Laura Gil-Trejo, has no financial interest in the results of this study, and the research is being done solely for policy and planning purposes.

If you have questions about your rights as a research participant, I have some numbers I can provide for you. [IF REQUESTED] You may contact California State University, Fullerton Regulatory Compliance Coordinator at (657) 278-7719. For any other questions about the study, contact Laura Gil-Trejo at 657-278-7691.

Now that you have this information, would you like to proceed?

1. YES, CONTINUE
2. REFUSED [END SURVEY]

T0 First, I need to ask a few general questions about your business.

Q1A Which of the following services does your business provide? [SELECT ALL THAT APPLY]

1. Residential property lawn and garden maintenance
2. Commercial/industrial property lawn and garden maintenance
3. Landscaping
4. Tree trimming/removal
5. Other
7. DON'T KNOW
9. REFUSED

[IF Q1A ≠ 1, SKIP TO Q1C]

Q1B Which of the following types of residences do you provide services to?

1. Single family homes
2. Apartment complexes
3. Condominium buildings
4. Assisted living homes
5. Other
77. DON'T KNOW
99. REFUSED

[IF Q1A ≠ 2, SKIP TO Q2]

Q1C Which of the following types of commercial/industrial properties do you provide services to?

1. Businesses/business parks
2. Industrial facilities
3. Schools, colleges, universities
4. Municipal parks/public land
5. Golf courses
6. Cemeteries
7. Other
77. DON'T KNOW
99. REFUSED

- Q2 How many clients do you provide services to in the state of California?
1. SPECIFY NUMBER OF CLIENTS>
 7. DON'T KNOW
 9. REFUSED
- Q3 How many of these clients do you provide services to...
1. Daily, SPECIFY NUMBER>
 2. At least once a week but not daily, SPECIFY NUMBER>
 3. At least once a month, but less than once a week, SPECIFY NUMBER>
 4. At least once a year but less than once a month, SPECIFY NUMBER>
 5. Less than once a year, SPECIFY NUMBER>
 7. DON'T KNOW
 9. REFUSED
- Q4 We are interested in how long you provide services for your clients each time you visit them. For how many of your clients do you provide services for...each time?
1. Fifteen minutes or less, SPECIFY NUMBER>
 2. Between 16 and 30 minutes, SPECIFY NUMBER>
 3. Between 31 to 60 minutes, SPECIFY NUMBER>
 4. Between one and two hours, SPECIFY NUMBER>
 5. Between two and four hours, SPECIFY NUMBER>
 6. Between four and eight hours, SPECIFY NUMBER>
 7. More than eight hours, SPECIFY NUMBER>
 77. DON'T KNOW
 99. REFUSED
- SCA Does your business provide services anywhere outside of the State of California?
1. YES
 2. NO [SKIP TO T2]
 7. DON'T KNOW
 9. REFUSED
- T1A I'd like to know a little more about the equipment kept and used within the state of California. Do not provide information on the usage of equipment outside of California.
- T2 Now I'd like to ask you some questions about the power lawn and garden equipment owned and used by your business.
- Q7 I am going to read a list of several different types of power lawn and garden equipment. For each, please tell me whether that type of equipment is used by your business and how many there are of each. Please do not include any equipment greater than 25 horsepower [IF RESPONDENT INQUIRES: "or 19 kilowatts"]. Are there any...
- i. Chainsaws
 - ii. Lawn mowers (walk-behind)
 - iii. Leaf blowers or leaf vacuums
 - iv. String trimmers/weedwackers
 - v. Hedge trimmers

- vi. Riding lawn mowers (including zero turn-radius mowers, lawn tractors, and rear-engine mowers)
- vii. Some other types of power lawn/garden equipment, SPECIFY TYPE>
 - 1. YES, SPECIFY NUMBER OF EACH EQUIPMENT TYPE>
 - 0. NO
 - 7. DON'T KNOW
 - 9. REFUSED

[IF Q7_i THROUGH Q7_vii = 0, SKIP TO Q14]

[IF # IN Q7 CATEGORY IS GREATER THAN 5, GO TO Q7B, AND CYCLE THROUGH FOR Q7B TO Q13B FOR EACH CATEGORY]

[CYCLE THROUGH FOR Q8A TO Q13A FOR EACH PIECE IN CATEGORY]

[ASK Q7A FOR Q7_ii = 1, Q7_vi = 1 OR Q7_vii = 1 (LAWN MOWERS AND OTHER LAWN EQUIPMENT)]

Q7A What is the horsepower of this piece of equipment?

- 1. 25 HP OR LESS
- 2. GREATER THAN 25 HP
- 7. DON'T KNOW
- 9. REFUSED

[ASK Q7A_2 FOR Q7_ii = 1 (LAWN MOWERS)]

Q7A_2 Is the cutting width for this lawn mower...

- 1. 22 inches or less
- 2. Greater than 22 inches
- 7. DON'T KNOW
- 9. REFUSED

- Q8A What is the power type for this piece of equipment?
1. Gasoline engine [SKIP TO Q10A]
 2. Electric motor
 3. Other, SPECIFY> [SKIP TO Q10A]
 7. DON'T KNOW
 9. REFUSED

[SKIP IF Q7_vi]

- Q9A Is this electric equipment corded or cordless?
1. CORDED
 2. CORDLESS
 7. DON'T KNOW
 9. REFUSED

- Q10A On average, how often is this piece of equipment used throughout the year?
1. SPECIFY IN TIMES PER YEAR> [SKIP TO Q11A]
 2. SPECIFY IN TIMES PER MONTH> [SKIP TO Q11A]
 3. SPECIFY IN TIMES PER WEEK> [SKIP TO Q11A]
 7. DON'T KNOW
 9. REFUSED

- Q10Aa Would you say it is used...
1. At least once a day
 2. At least once a week but not daily
 3. At least once a month, but less than once a week
 4. At least once a year but less than once a month
 5. Less than once a year
 7. DON'T KNOW
 9. REFUSED

- Q11A For how long is this piece of equipment used each time?
1. SPECIFY IN MINUTES> [SKIP TO Q12A]
 2. SPECIFY IN HOURS> [SKIP TO Q12A]
 7. DON'T KNOW
 9. REFUSED

- Q11Aa Would you say it is used....
1. Fifteen minutes or less
 2. Between 16 and 30 minutes
 3. Between 31 to 60 minutes
 4. More than an hour, SPECIFY HOW LONG>
 7. DON'T KNOW
 9. REFUSED

- Q12A What is the approximate age of this equipment?
1. SPECIFY IN YEARS> [SKIP TO Q13A]
 2. SPECIFY IN MONTHS> [SKIP TO Q13A]
 7. DON'T KNOW

9. REFUSED

Q12Aa Would you say it is...

1. Less than a year old
2. Between one and five years old
3. Between six and ten years old
4. Between 10 and 20 years old
5. More than 20 years old
7. DON'T KNOW
9. REFUSED

Q13A How much longer does your business plan to keep this equipment?

1. SPECIFY IN YEARS> [SKIP TO T3]
2. SPECIFY IN MONTHS> [SKIP TO T3]
7. DON'T KNOW
9. REFUSED

Q13Aa Would you say you will keep it...

1. Less than a year more
2. Between one and five years more
3. Between six and ten years more
4. Between 10 and 20 years more
5. More than 20 years more
6. Until it breaks/fails
7. DON'T KNOW
9. REFUSED

[CONTINUE TO T3 IF NO CATEGORIES REMAINING]

[ASK Q7B FOR Q7_ii = 1, Q7_vi = 1 OR Q7_vii = 1 (LAWN MOWERS AND OTHER LAWN EQUIPMENT)]

Q7B How many of these [INSERT EQUIPMENT TYPE] are...?

1. 25 horsepower or less, SPECIFY NUMBER>
2. Greater than 25 horsepower, SPECIFY NUMBER>
7. DON'T KNOW
9. REFUSED

[ASK Q7B_2 FOR Q7_ii = 1 (LAWN MOWERS)]

Q7B_2 How many of these lawn mowers have cutting widths of...

1. 22 inches or less, SPECIFY NUMBER>
2. Greater than 22 inches, SPECIFY NUMBER>
7. DON'T KNOW
9. REFUSED

Q8B How many of your [INSERT EQUIPMENT TYPE] have...

1. Gasoline engines, SPECIFY NUMBER>
2. Electric motors, SPECIFY NUMBER>

3. Other power sources, SPECIFY NUMBER AND TYPE>
7. DON'T KNOW
9. REFUSED

[ASK IF Q8B_2 > 0]

[SKIP IF Q7_vi]

Q9B How many of those electric [INSERT EQUIPMENT TYPE] are...

1. Corded, SPECIFY NUMBER>
2. Cordless, SPECIFY NUMBER>
7. DON'T KNOW
9. REFUSED

Q10B Thinking about the [INSERT EQUIPMENT TYPE] your business uses, how many of your [INSERT EQUIPMENT TYPE] are used...

1. At least once a day, SPECIFY NUMBER>
2. At least once a week but not daily, SPECIFY NUMBER>
3. At least once a month, but less than once a week, SPECIFY NUMBER>
4. At least once a year but less than once a month, SPECIFY NUMBER>
5. Less than once a year, SPECIFY NUMBER>
7. DON'T KNOW
9. REFUSED

Q11B Now think about each time these [INSERT EQUIPMENT TYPE] are used. How many are used...each time?

1. Fifteen minutes or less, SPECIFY NUMBER>
2. Between 16 and 30 minutes, SPECIFY NUMBER>
3. Between 31 to 60 minutes, SPECIFY NUMBER>
4. More than an hour, SPECIFY NUMBER>
7. DON'T KNOW
9. REFUSED

Q12B And thinking of the age of these [INSERT EQUIPMENT TYPE], how many are...

1. Less than a year old, SPECIFY NUMBER>
2. Between one and five years old, SPECIFY NUMBER>
3. Between six and ten years old, SPECIFY NUMBER>
4. Between 10 and 20 years old, SPECIFY NUMBER>
5. More than 20 years old, SPECIFY NUMBER>
7. DON'T KNOW
9. REFUSED

Q13B Now think about how long you will keep the [INSERT EQUIPMENT TYPE] you have. How many will you keep...

1. Less than a year more, SPECIFY NUMBER>
2. Between one and five years more, SPECIFY NUMBER>
3. Between six and ten years more, SPECIFY NUMBER>
4. Between 10 and 20 years more, SPECIFY NUMBER>
5. More than 20 years more, SPECIFY NUMBER>

- 6. Until they break/fail, SPECIFY NUMBER>
- 7. DON'T KNOW
- 9. REFUSED

[CONTINUE TO T3]

- Q14 Are any manual lawn and garden equipment (such as reel mowers, rakes) used by your business?
- 1. YES
 - 0. NO
 - 7. DON'T KNOW
 - 9. REFUSED

T3 Now I want to ask you about other types of outdoor power equipment you might use at your business aside from lawn and garden equipment.

Q15 I am going to read a list of several different types of outdoor power equipment. For each, please tell me whether that type of equipment is used by your business. Please do not include any equipment that is registered with the DMV. Also, do not include equipment over 25 horsepower. Is there at least one...

- i. Compressor (not hard-wired)
- ii. Generator
- iii. Go cart
- iv. Pressure washer
- v. Pump, such as motor driven water or trash pumps
- vi. Snow blower
- vii. Utility cart/golf cart
- viii. Welder
- ix. Some other type of outdoor power equipment, SPECIFY>
 - 1. YES, SPECIFY NUMBER>
 - 0. NO
 - 7. DON'T KNOW
 - 9. REFUSED

[IF # IN Q15 CATEGORY IS GREATER THAN 5, CYCLE THROUGH FOR Q15B TO Q21B FOR EACH CATEGORY]

[CYCLE THROUGH FOR Q15A TO Q21A FOR EACH PIECE IN CATEGORY]

[IF Q7 ALL = 0 AND Q15 ALL = 0, SKIP TO T4]

- Q15A What is the horsepower of this piece of equipment?
- 1. 25 HP OR LESS
 - 2. GREATER THAN 25 HP
 - 7. DON'T KNOW
 - 9. REFUSED

- Q16A What is the power type for this piece of equipment?
- 1. Gasoline engine [SKIP TO Q18A]
 - 2. Electric motor [IF Q15_ii, "Battery"]
 - 3. Other, SPECIFY> [SKIP TO Q18A]
 - 7. DON'T KNOW
 - 9. REFUSED

[SKIP FOR Q15_ii, Q15_iii, Q15_vii]

- Q17A Is this electric equipment corded or cordless?
- 1. CORDED
 - 2. CORDLESS
 - 7. DON'T KNOW
 - 9. REFUSED

- Q18A On average, how often is this piece of equipment used throughout the year?
- 1. SPECIFY IN TIMES PER YEAR> [SKIP TO Q19A]
 - 2. SPECIFY IN TIMES PER MONTH> [SKIP TO Q19A]
 - 3. SPECIFY IN TIMES PER WEEK> [SKIP TO Q19A]
 - 7. DON'T KNOW
 - 9. REFUSED

- Q18Aa Would you say that it is used...
- 1. At least once a day
 - 2. At least once a week but not daily
 - 3. At least once a month, but less than once a week
 - 4. At least once a year but less than once a month
 - 5. Less than once a year
 - 7. DON'T KNOW
 - 9. REFUSED

- Q19A How long is this piece of equipment used each time?
- 1. SPECIFY IN MINUTES> [SKIP TO Q20A]
 - 2. SPECIFY IN HOURS> [SKIP TO Q20A]
 - 7. DON'T KNOW
 - 9. REFUSED

- Q19Aa Would you say that it is used...
- 1. Fifteen minutes or less
 - 2. Between 16 and 30 minutes
 - 3. Between 31 to 60 minutes
 - 4. More than an hour, SPECIFY HOW LONG>
 - 7. DON'T KNOW
 - 9. REFUSED

- Q20A What is the approximate age of this equipment?
- 1. SPECIFY IN YEARS> [SKIP TO Q21A]
 - 2. SPECIFY IN MONTHS> [SKIP TO Q21A]

- 7. DON'T KNOW
- 9. REFUSED

Q20Aa Would you say it is...

- 1. Less than a year old
- 2. Between one and five years old
- 3. Between six and ten years old
- 4. Between 10 and 20 years old
- 5. More than 20 years old
- 7. DON'T KNOW
- 9. REFUSED

Q21A How much longer does your business plan to keep this equipment?

- 1. SPECIFY IN YEARS> [SKIP TO Q22]
- 2. SPECIFY IN MONTHS> [SKIP TO Q22]
- 777. DON'T KNOW
- 999. REFUSED

Q21Aa Would you say you will keep it...

- 1. Less than a year more
- 2. Between one and five years more
- 3. Between six and ten years more
- 4. Between 10 and 20 years more
- 5. More than 20 years more
- 6. Until it breaks/fails
- 7. DON'T KNOW
- 9. REFUSED

[SKIP TO Q22 IF NO CATEGORIES REMAINING]

Q15B How many of these [INSERT EQUIPMENT TYPE] are...?

- 1. 25 horsepower or less>
- 2. Greater than 25 horsepower>
- 7. DON'T KNOW
- 9. REFUSED

Q16B How many of your [INSERT EQUIPMENT TYPE] have...

- 1. Gasoline engines, SPECIFY NUMBER>
- 2. Electric motors [IF Q15_ii, "are battery powered"], SPECIFY NUMBER>
- 3. Other power sources, SPECIFY NUMBER AND TYPE>
- 7. DON'T KNOW
- 9. REFUSED

[ASK IF Q16B_2 > 0]

[SKIP FOR Q15_ii, Q15_iii, Q15_vii]

Q17B How many of those electric [INSERT EQUIPMENT TYPE] are...

- 1. Corded, SPECIFY NUMBER>

- 2. Cordless, SPECIFY NUMBER>
- 7. DON'T KNOW
- 9. REFUSED

Q18B Thinking about the [INSERT EQUIPMENT TYPE] your business uses, how many of your [INSERT EQUIPMENT TYPE] are used...

- 1. At least once a day, SPECIFY NUMBER>
- 2. At least once a week but not daily, SPECIFY NUMBER>
- 3. At least once a month, but less than once a week, SPECIFY NUMBER>
- 4. At least once a year but less than once a month, SPECIFY NUMBER>
- 5. Less than once a year, SPECIFY NUMBER>
- 7. DON'T KNOW
- 9. REFUSED

Q19B Now think about each time these [INSERT EQUIPMENT TYPE] are used. How many are used...each time?

- 1. Fifteen minutes or less, SPECIFY NUMBER>
- 2. Between 16 and 30 minutes, SPECIFY NUMBER>
- 3. Between 31 to 60 minutes, SPECIFY NUMBER>
- 4. More than an hour, SPECIFY NUMBER>
- 7. DON'T KNOW
- 9. REFUSED

Q20B And thinking of the age of these [INSERT EQUIPMENT TYPE], how many are...

- 1. Less than a year old, SPECIFY NUMBER>
- 2. Between one and five years old, SPECIFY NUMBER>
- 3. Between six and ten years old, SPECIFY NUMBER>
- 4. Between 10 and 20 years old, SPECIFY NUMBER>
- 5. More than 20 years old, SPECIFY NUMBER>
- 7. DON'T KNOW
- 9. REFUSED

Q21B Now think about how long you will keep the [INSERT EQUIPMENT TYPE] you have. How many will you keep...

- 1. Less than a year more, SPECIFY NUMBER>
- 2. Between one and five years more, SPECIFY NUMBER>
- 3. Between six and ten years more, SPECIFY NUMBER>
- 4. Between 10 and 20 years more, SPECIFY NUMBER>
- 5. More than 20 years more, SPECIFY NUMBER>
- 6. Until they break/fail, SPECIFY NUMBER>
- 7. DON'T KNOW
- 9. REFUSED

Q22 Is engine maintenance ever performed on any of your business's power equipment?

- 1. YES
- 0. NO [SKIP TO T4]
- 7. DON'T KNOW [SKIP TO T4]
- 9. REFUSED [SKIP TO T4]

- Q23 Who performs the engine maintenance on your business's equipment?
1. A dealer or small engine shop
 2. You or a staff member(s) employed by your business (an employee)
 3. Someone else, SPECIFY>
 7. DON'T KNOW
 9. REFUSED
- Q24 How often is engine maintenance performed on your business's equipment?
1. Per manufacturer's recommended schedule
 2. Annually
 3. Only when it stops working or breaks
 4. On some other schedule, SPECIFY>
 7. DON'T KNOW
 9. REFUSED
- Q24A Have you ever attempted to have your engines repaired under warranty?
1. YES
 2. NO
 3. DON'T KNOW
 4. REFUSED
- Q24B What repairs were performed? Please provide up to five examples.
SPECIFY:
- Q24C Are you aware that emissions-related parts of gas-powered engines are covered for 2 years under the emissions warranty?
1. YES
 2. NO
 3. DON'T KNOW
 4. REFUSED
- T4 Now I'd like to ask you some questions about future plans to purchase power equipment for your business.
- Q25 Does your business have plans to buy [IF ANY Q7 = 1 OR Q15 = 1, "additional"] power lawn and garden or other outdoor power equipment in the next 12 months?
1. YES
 0. NO [SKIP TO Q33]
 7. DON'T KNOW [SKIP TO Q33]
 9. REFUSED [SKIP TO Q33]
- Q26 Will this equipment replace old equipment your business is getting rid of or will you add it to the equipment you already have?
1. REPLACEMENT
 2. ADDITIONAL
 3. BOTH REPLACEMENT/ADDITIONAL
 7. DON'T KNOW

9. REFUSED

Q27 How many pieces of equipment does your business plan to purchase?

- 1. SPECIFY NUMBER OF PIECES>
- 7. DON'T KNOW [SKIP TO Q32]
- 9. REFUSED [SKIP TO Q32]

Q28 What type of equipment does your business plan to purchase?

- 1. SPECIFY UP TO 6 EQUIPMENT TYPES>
- 7. DON'T KNOW
- 9. REFUSED

[CYCLE THROUGH Q29 THROUGH Q31 FOR EACH PIECE IN Q28, OTHERWISE SKIP TO Q32]

Q29 And does your business plan to purchase an electric or gasoline powered version of this equipment?

- 1. ELECTRIC
- 2. GASOLINE ENGINE POWERED
- 3. Other, SPECIFY>
- 7. DON'T KNOW
- 9. REFUSED

[IF Q29 ≠ 1, SKIP TO Q30]

Q29a And does your business plan to purchase a corded or cordless version of this equipment?

- 1. CORDED
- 2. CORDLESS
- 7. DON'T KNOW
- 9. REFUSED

[IF Q29 = 1, SKIP TO Q32]

Q30 To your knowledge, is this piece of equipment available in an electric version?

- 1. YES
- 0. NO [SKIP TO Q32]
- 7. DON'T KNOW
- 9. REFUSED

Q31 What factors might your business consider if deciding between an electric version and the engine-powered one you said you expect to buy? I'm going to read a few options. You can select more than one.

- 1. Cost
- 2. Power
- 3. The time the equipment will run before needing to fill the gas tank or recharge batteries
- 4. Some other factor, SPECIFY
- 7. DON'T KNOW
- 9. REFUSED

[Q26 = 1 OR 3 CONTINUE, OTHERWISE SKIP TO T5]

Q32 What will your business do with old equipment when you replace it with new equipment?
Please select the most likely option from the following list.

1. Throw it in the trash
2. Recycle it
3. Give it away/sell it
4. Keep it
5. Do something else with it, SPECIFY>
7. DON'T KNOW
9. REFUSED

[IF Q28 = 7 OR 9, CONTINUE]

[SKIP TO T5]

Q33 If your business were to purchase a piece of lawn and garden or outdoor power equipment, what factors might you consider if deciding between electric equipment and gas-powered equipment? I'm going to read a few options. You can select more than one.

1. Cost
2. Power
3. The time the equipment will run before needing to fill the gas tank or recharge batteries
4. Some other factor, SPECIFY>
5. I am not aware of an electric version of the equipment I would want
7. DON'T KNOW
9. REFUSED

T5 Now I am going to ask you a few questions regarding gas cans.

Q34 How many gas cans does your business own to refuel equipment or automobiles?

1. SPECIFY NUMBER OF CANS> [IF # = 0, SKIP TO T6]
7. DON'T KNOW [SKIP TO T6]
9. REFUSED [SKIP TO T6]

Q35 How many of these [INSERT NUMBER OF CANS FROM Q34] are made of?

1. Plastic, SPECIFY NUMBER>
2. Metal, SPECIFY NUMBER>
3. Some other material, SPECIFY MATERIAL AND NUMBER>
7. DON'T KNOW
9. REFUSED

Q36 Now I'd like to ask about the size of these gas cans. How many of these gas cans are...

1. 1-gallon, SPECIFY NUMBER>
2. 2.5 gallon, SPECIFY NUMBER>
3. 5 gallon, SPECIFY NUMBER>
4. Some other size, SPECIFY NUMBER AND SIZE IN GALLONS>
7. DON'T KNOW
9. REFUSED

Q37 Now I'd like to know about the age of these gas cans. How many are...

1. Less than a year old, SPECIFY NUMBER>
2. Between one and five years old, SPECIFY NUMBER>
3. Between six and ten years old, SPECIFY NUMBER>
4. Between 10 and 20 years old, SPECIFY NUMBER>
5. More than 20 years old, SPECIFY NUMBER>
7. DON'T KNOW
9. REFUSED

Q38 Now think about how often these gas cans are refilled. How many are refilled...

1. At least once a day, SPECIFY NUMBER>
2. At least once a week but not daily, SPECIFY NUMBER>
3. At least once a month, but less than once a week, SPECIFY NUMBER>
4. At least once a year but less than once a month, SPECIFY NUMBER>
5. Less than once a year, SPECIFY NUMBER>
7. DON'T KNOW
9. REFUSED

Q39 Have any changes been made to your gas cans to make them easier to use?

1. YES
0. NO [SKIP TO T6]
7. DON'T KNOW [SKIP TO T6]
9. REFUSED [SKIP TO T6]

Q40 What changes have been made? Have you...

1. Replaced the spout
2. Modified the spout
3. Made some other change, SPECIFY>
7. DON'T KNOW
9. REFUSED

T6 Finally, I have a few questions for you for descriptive purposes. As I mentioned before, all information you provide is completely confidential, and your name will not be connected to your responses in the final report created for this study.

Q45 First, how many people work for your business?

1. SPECIFY NUMBER OF PEOPLE> [SKIP TO Q46]
7. DON'T KNOW
9. REFUSED

Q45a Would you say it is...

1. Fewer than five people
2. Five to nine people
3. 10 to 19 people
4. 20 to 49 people
5. 50 to 199 people
6. 200 people or more

- 7. DON'T KNOW
- 9. REFUSED

Q45R I would like to ask you a question about the background of the people who work for your business. Please be aware that this information will be used only for statistical purposes and will never be shared for your business specifically. Any files provided to any government agency will not identify your business in any way. Now, what proportion of the people who work for your business are...

- 1. White, SPECIFY PERCENT>
Black, SPECIFY PERCENT>
Asian or Pacific Islander, SPECIFY PERCENT>
Hispanic or Latino, SPECIFY PERCENT>
Some other race, SPECIFY RACE AND PERCENT>
- 7. DON'T KNOW
- 9. REFUSED

Q46 How many crews does your business have?

- 1. SPECIFY NUMBER OF CREWS [SKIP TO CON]
- 7. DON'T KNOW
- 9. REFUSED

Q46a Would you say it is...

- 1. One to three crews
- 2. Four to six crews
- 3. Six to nine crews
- 4. 10 to 15 crews
- 5. More than 15 crews
- 7. DON'T KNOW
- 9. REFUSED

CON That is the end of our survey. Thank you for your input. We greatly appreciate it. Have a good afternoon/evening.